

Limited Lifetime Warranty

At Eleiko, we stand by our products and craftsmanship.

Eleiko bars are engineered and tested to withstand more than two million load cycles, corresponding to an expected lifespan of 50 years of use in a high-traffic facility on 30mm flooring. Eleiko warrants this product for its expected lifespan against defects in material or workmanship.

This warranty applies only to the original purchaser and is non-transferable. It covers manufacturing defects that impair the safe function of the bar. It does not cover normal wear and tear, surface coating changes (e.g., rust, scratches, discolouration), or damage caused by misuse, improper handling, insufficient maintenance, unauthorised repair, alteration, or storage outside recommended conditions.

If a defect is identified within the warranty period, Eleiko will, at its discretion, repair or replace the product. Warranty claims are reviewed on a case-by-case basis, and proof of purchase is required for all claims.

For assistance or to file a claim, reach out to your Eleiko representative — we're here to help.

Warranty Coverage

The warranty covers defects in materials, workmanship, or faulty design. Coverage ends when the product becomes unusable for reasons other than such defects.

Exclusion

The warranty does not cover damage due to negligence, faulty use, alteration, or improper cleaning, maintenance, storage, repair, installation, or handling by the user.

It also does not cover normal wear and tear, including but not limited to:

- Softening of knurling due to metal-on-metal contact.
- Scratches or dents in chrome coatings.
- Surface oxidation on untreated bar shafts (e.g., IPF competition bars).

The warranty may be voided if the product is used in a manner inconsistent with the specific conditions outlined below.

Conditions for warranty eligibility

To maintain warranty coverage, the following conditions must be met:

- Bars must be used on flooring with at least 30 mm of rubber cushioning.
- Bars must only be dropped when loaded with plates, never empty.
- Bars must not be dropped onto hard, non-absorbing surfaces such as safety arms, benches, or concrete floors.
- Bars must not be left loaded with weights when not in use.
- Bars must be used indoors in a dry, clean environment maintained at 18–27°C (63–81°F) and 40–60% relative humidity (RH)

Examples of faulty use

Any faulty use that may void the warranty includes, but is not limited to:

- Dropping an empty bar.
- Dropping a bar onto a box, bench, spotter arms, or pins in a power rack.
- Excessive dropping with insufficient or damaged bumper plates.
- Excessive dropping with iron plates.
- Excessive dropping on concrete or similar surfaces.
- Storing the bar in a vertical rack without rubber protection.

Warranty Claims

To submit a warranty claim, contact Eleiko customer support with proof of purchase. Claims will be evaluated based on adherence to the conditions outlined above. Eleiko reserves the right to inspect the product to determine the validity of the claim.